REQUEST FOR INFORMATION
LAW ENFORCEMENT CASE MANAGEMENT SYSTEM

The SC Department of Public Safety (SCDPS) seeks a comprehensive, integrated law enforcement case management solution which will collect, store, and provide access to information gathered by SCDPS Troopers/Officers in the Highway Patrol, State Transport Police, Bureau of Protective Services and Immigration Unit. SCDPS requires a commercial off the shelf (COTS) product requiring minimal modifications which provides a secure, efficient solution for electronic tickets and collision processing, public contacts (warnings), NCIC, arrests, incident and evidence management, towing, size and weight, and provides a daily summary of the officer's activities. The product must integrate via a real-time, bi-directional data exchange with the agency's existing CAD/Mobile CAD solution. The goal for this solution is to improve officer efficiency through a single consolidated data entry portal for all functions ("once-and-done" data entry). The solution must provide a single repository for reporting and statistical analysis including bias based reporting, collision and citation tracking by geospatial location, as well as other administrative reports. The solution must meet CJIS/FBI/NIBRS/SCIBRS and SC State DIS200 requirements. The solution must provide services for NCIC checks, provide centralized system management, include configurable work flows to meet policy requirements, operate with robust access control, be based upon a SQL database backend, provide geospatial data collection and mapping features, and provide the ability to exchange data with other State Agencies via a web service. The solution must support delivery/receipt/submission of data to/from existing mobile, ruggedized, wireless-enabled laptops/tablets at the point of officer activity state-wide. The solution will replace multiple existing legacy applications and will require services for data mapping, data migration, and training.

Submit the following information, when responding:

     a) Current provider of a Law Enforcement COTS case management system – yes/no
        i.   List of agencies
     b) Currently providing system for a State Law Enforcement Agency – yes/no
        i.   List of agencies
     c) Does system comply with CJIS/FBI/NIBRS/SCIBRS and SC State DIS200 requirements - yes/no
     d) Company name
     e) Contact information and title
     f) Name of the system
     g) Website link for detailed information of the system

All responses must be in writing and received by Margaret Woodson no later than **September 12, 2018 at 5:00 pm ET**. Email is the preferred method for submitting responses with **"Request for Information"** as the subject of the email. Submit questions in an easily copied format such as MS Word.

E-mail: margaretwoodson@scdps.gov