

MISSION

To protect and save lives through enforcement and education.

VISION

DPS will be recognized as an exemplary law enforcement agency dedicated to providing equitable public service supported by progressive leadership, advanced technology, and a philosophy of continuous improvement.

VALUES

Integrity: honesty, fairness and ethical behavior

Excellence: consistent, successful performance; a customer focus; continuous improvement

Accountability: good stewardship of authority, responsibilities and resources

Employees: our most valuable asset; individual ambassadors of DPS

Leadership: expected at all levels; guided by mission and vision

S. C. Highway Patrol (HP) promotes a safe and secure environment for the motoring public through the enforcement of state and federal laws.

State Transport Police (STP) enforcement of commercial motor vehicle (CMV) safety and size and weight laws.

Bureau of Protective Services (BPS) secures Governor's Residence, State House and Capitol complex, S. C. Supreme and Appellate Courts,

Office of Highway Safety & Justice Programs (OHSJP)/Hall of Fame develops and implements highway safety campaigns and educational initiatives; honors state law enforcement officers who have died in the line of duty.

Immigration Enforcement Unit deters criminal activity associated with immigration through enforcement of federal and state law as authorized.

Office of Financial Services (OFS) manages all financial, procurement and supply, capital improvements, facilities maintenance, warehousing and the mailroom.

Office of Information Technology (ITO) manages the technology function Agency-wide, including technical support.

Office of Human Resources (OHR) manages benefits, payroll, classification and compensation, employment, recruitment, employee relations, leave and attendance, records and performance reviews.

Office of General Counsel (OGC) addresses legal and regulatory issues.

Office of Strategic Services, Accreditation, Policy & Inspections (OSAPI) implements policies; ensures CALEA compliance; conducts internal audits, staff inspections and planning.

Office of Communications involves public information/media, web development, graphic design and ensures FOIA compliance.

Office of Professional Responsibility investigates allegations of employee breaches of integrity, policy and misconduct.

Office of Legislative Affairs works directly with the SC General Assembly.

South Carolina Department of Public Safety Strategic Plan



Effective November 1, 2013

Message from the Director



A strong commitment to strategic planning is of vital importance to the long-term success of any organization. An effective strategic plan communicates to employees organizational priorities and brings clarity to our collective mission. A comprehensive strategic plan helps provide and maintain order and focus throughout the organization, ensuring that all employees are working toward mutual goals.

This brochure outlines the South Carolina Department of Public Safety's current Strategic Plan. The plan includes four broad goals that have been identified as critical to accomplishing our mission of protecting and saving lives.

The success of this plan is dependent on strong employee commitment to implement and carry out its strategies and tasks. Without the support of all DPS employees, our Strategic Plan risks becoming another item on our 'to do' list. With agency-wide support, however, the DPS Strategic Plan becomes a dynamic guide to helping us meet our basic mission to ensure the safety of visitors and citizens of our state.

— Leroy Smith

STRATEGIC PLAN

The DPS Strategic Plan consists of four strategic issues, each comprising broad goals. A "Goal Tender" (Deputy Director or Administrator) will oversee each strategic issue. A strategic planning liaison has been assigned to each Division to lead strategic planning efforts in their divisions. Communication and updates will be posted on the DPS Intranet.

STRATEGIC ISSUES

1

Enhance Public / Officer Safety

Broad Goals:

Protect the Motoring Public Through Enforcement and Education
Provide Support to Broad Goal 1.1 Through the SCDPS ELT
Protect DPS Officers through Training and Resource Commitment

2

Professional Development & Workforce

Broad Goals:

Attract, Recruit and Retain a Professional Workforce
Enhance Employee Development
Enhance Leadership Development

3

The Appropriate Use of Technology

Broad Goals:

Heighten Information Technology Security
Utilize Technology Sufficiently to Support DPS's Mission

4

Quality Customer Service Delivery

Broad Goals:

Ensure Continuous Improvement of Customer Service
Responsive to Information Needs of the Public