

**Sole Source
Written Determination**

Agency Identification: SC Dept. of Public Safety (SC 2002756609)

Description of the agency need that this procurement fulfills: *(See instructions on last page for guidance)*

As the largest law enforcement agency in South Carolina, it is the mission of the South Carolina Department of Public Safety (SCDPS) to protect and serve the public with the highest standard of conduct and professionalism; to save lives through educating its citizens on highway safety and diligent enforcement of laws governing traffic, motor vehicles, and commercial carriers and to ensure a safe, secure environment for the citizens of the state of South Carolina and its visitors. SCDPS' mission is completed by SCDPS officers through diligent enforcement of all traffic laws and promotion of traffic safety, which includes dispatching telephone calls for assistance for officers, electronic tickets, collision reports, warnings, incident reporting, investigations, supplying the appropriate equipment to our officers, evidence management, etc. One of the recurring issues expressed by law enforcement officers of SCDPS was the time spent on redundant entry of information into multiple systems (Report Beam & Police Central) and forms including officer activity, equipment, entry of collision reports, e-tickets, warnings, incidents, evidence management, etc. As such, SCDPS expanded on the existing Computer Aided Dispatch system by SmartCop to include a fully integrated software solution for public safety that includes SmartCAD; a multi-agency, multi-jurisdictional computer aided dispatch system, SmartMCT; mobile computing, field-based reporting, and message switch, SmartRMS; a comprehensive records management system that not only meets National Incidence Based Reporting System (NIBRS) compliancy rules, but captures, indexes, stores and tracks information, documents, and files. SCDPS utilizes this solution for electronic tickets, collision processing, public contacts (warnings), NCIC, arrests, incident and evidence management, towing, size and weight, etc. and provides daily summaries of the officer's activities. SCDPS officers could not perform the agency's mission without the SmartCop solutions.

Describe the Market Based on Research Performed: *(See instructions on last page for guidance)*

The initial purchase of SmartCAD occurred under solicitation 03-S5649. In October 2014, SCDPS advertised its intent to sole source SmartMCT in SCBO (Volume 34, Issue 70). After receiving no responses to the Intent to Sole Source, SCPS negotiated a sole source agreement with SmartCop to provide this additional module for existing public safety initiatives as outlined. An intent to sole source maintenance on SmartCop including SmartCAD, SmartMCT and SmartRMS was advertised in June 2022 with no responses.

Sole Source Vendor Name: SmartCop

Based upon the following determination, Agency proposes to acquire the supplies, construction, information technology, and/or services described herein from the vendor named above per SC Code Ann § 11-35-1560 and SC Regulation 19-445.2105, Sole Source Procurement.

Description of supplies, construction, information technology, and/or services vendor will provide under the contract: *(See instructions on last page for guidance.)*

Annual SmartCop maintenance, basic query interface, CAD maintenance, real-time return data mining, SmartMCT, MCT client software, Field Based Reporting Client software licenses, RMS/Field Based Reporting, Unpaid Commercial Citation interface, SmartMobile and SmartMobile Maintenance.

**Sole Source
Written Determination**

Explain why the described solution is the only solution that meets the agency's need and how no other identified solutions were sufficient. *(See instructions on last page for guidance)*

SCDPS has issued 5400028675 through SFAA for a replacement for the SmartCop solutions that closes 10/21/2025. It is anticipated that maintenance will only be required for FY 26 (7/1/2025 – 6/30/2026). Due to its deep integration into the daily operations and its support for essential law enforcement tasks, there are no other products currently available that can seamlessly replace its functionality without significant disruption. Transitioning to a new system would require a comprehensive multi-phase approach of approximately 12-18 months. Until a vetted, functionally equivalent alternative as outlined in solicitation 5400028675 is fully implemented and stabilized, continued use of the current solution is imperative. Given the critical role the current system plays and the extended timeframe and risk associated with any transition, SCDPS intends to sole source this maintenance to ensure continuity of operations, officer safety, and public service with uninterrupted access to this system.

In addition, these products and services are proprietary to SmartCop. SmartCop is the original and sole developer and technical support provider for its software, maintenance, and updates. Officer safety issues could result without the use of these SmartCop solutions. Without software updates and maintenance, applications may become non-compliant with various legal/regulatory requirements and standards. SCDPS intends to sole source these products and services in accordance with Regulation 19-445.2105 (B)(1); where the compatibility of equipment, accessories or replacement parts is the paramount consideration and (B)(5) where the item is one of a kind.

Note: *Determination is not complete without required signatures and dates*

Required Signatures:

Prepared by: _____

Date: 9/29/2025

Printed Name: Cathy Sprowls

Title: Director of Procurement

Approved by: _____

Approval Date: 11/29/25

Printed Name: Enter Authorized Approver Name

Title: Enter Authorized Approver Title

The last page contains instructions and is not required to be retained.